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IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

**PATENT APPLICATION**

**Inventor(s)** Srinivas Bala et al.  
**Case** 112343-CIP  
**Serial No.** 09/318,015 **Group Art Unit** 2642  
**Filed** May 25, 1999  
**Examiner** Benny Quoc Tieu

**Title** METHOD AND SYSTEM FOR PROVIDING COMMUNICATION CONTROL  
FUNCTIONALITY AT A REMOTELY LOCATED SITE

THE DIRECTOR OF PATENTS  
WASHINGTON, D.C. 20231

RECEIVED

OCT 31 2002

Sir:

AMENDMENT

Technology Center 2600

In response to the Office Action of July 31, 2002, please amend the above-identified application as follows:

In the Claims:

Amend claims 1 and 19.

B1

1. (Amended) A method of providing communication control functionality to a communication device located at a remote location comprising the steps of:  
receiving log in information at a server via at least one communication network,  
verifying the log in information;  
obtaining origination address information for the communication device; and  
establishing a single voice and data communication link between the communication device and a merchant system, said merchant system providing the communication device with communication control functionality by providing via the at least one communication network said communication control functionality to said communication device at the origination address.

B2

19. (Amended) A method for processing communications to a communication device over at least one communication network, said communication device being logged into a merchant system, said communication device being capable to receive and send voice and data communications via a single communication link, said communications originating from one or